

Royal Mail launches new app features including purchasing and printing postage

03-06-2019

Royal Mail has launched a range of new convenient features in its mobile app to help senders and recipients manage their deliveries more effectively.

Senders can now check a price and buy one-off postage directly through the app. When buying postage on the app, they receive a QR code allowing them to print postage labels for free at a Royal Mail Customer Service Point*.

The app will also keep customers updated with automatic notifications as their parcel moves through Royal Mail's network. This means there is no need to check back for information on a delivery because customers will be updated every step of the way.

Royal Mail Tracked** is now available to buy on the app. Customers can ensure an item is tracked all the way through. Within the app, senders can also enable SMS and email notifications to be sent to the recipient for peace of mind.

Since its launch last year, there have been several updates including:

The ability to see the estimated delivery window of a parcel.

When an item has been delivered, see an image of the signature if someone has signed for it, or a photograph of the safe place an item has been delivered to.

Save postage receipts – customers can take a photo of their receipt and store it to the app.

A spokesperson for Royal Mail said “The Royal Mail app is a great tool that helps recipients manage their deliveries more effectively. The latest updates to the app are bringing more functionality to the fingertips of users. The new features of the Royal Mail app are part of our investment in technology that improves customer and recipient convenience.”

The app is available for download for free on both the App Store and Google Play store.

Source: [Royal Mail](#)